



Fraudulent Telephone Calls

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The Insurance Bureau of Canada (IBC) has received reports from a number of industry sources concerning fraudulent telephone calls being made to policyholders. The callers typically claim to be from the policyholder's insurance company and demand the immediate payment of the full term premium or an outstanding amount on the client's policy, via credit card. The caller threatens to cancel the customer's policy if payment is not received.

Peace Hills Insurance would never contact our policyholders by telephone directly to secure payment of a policy. Should you receive one of these phone calls, please treat it as fraudulent. If you do have any questions or concerns regarding your policy you should contact your insurance broker.